HARMAN
BUILT TO A STANDARD, NOT A PRICE

Software Update Instructions
EASY Touch Control

We recommend the stove be turned "OFF" and not burning to facilitate the Software Update.

Step 1



1. Insert the Harman USB Drive into your computer. Your USB may show up as any letter(such as E: or F:).
2. Click on "Open Folder" to view files.

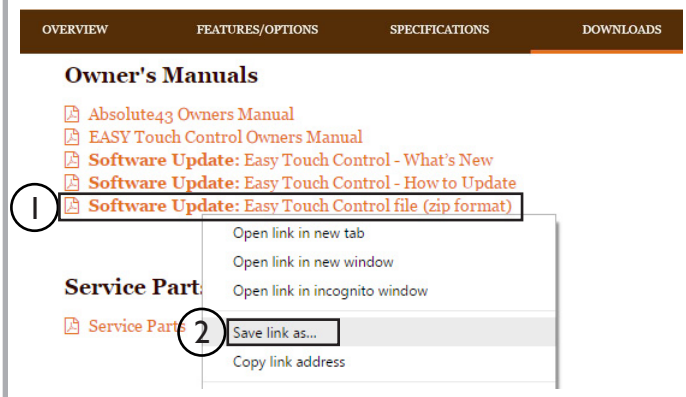
Step 2



Delete the HarmanFW Folder & HarmanFW Zip folder if they exist on the USB.

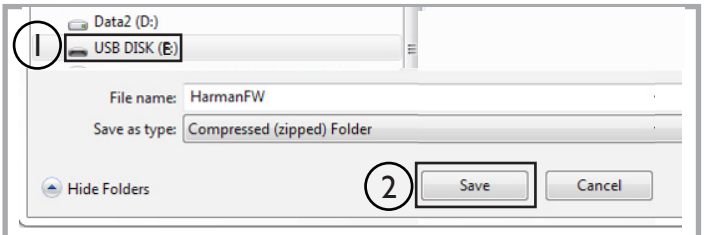
Step 3

Go to http://www.harmanstoves.com/Products/Absolute43-Pellet-Stove.aspx?page=Downloads



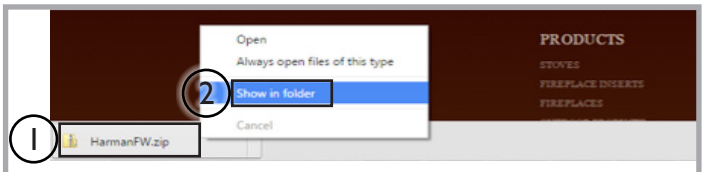
1. Right click on "Software Update...zip format"
2. In Google Chrome click on "Save link as..."
   or in Internet Explorer click on "Save target as..."

Step 4



1. Select "USB DISK"
2. Click on Save

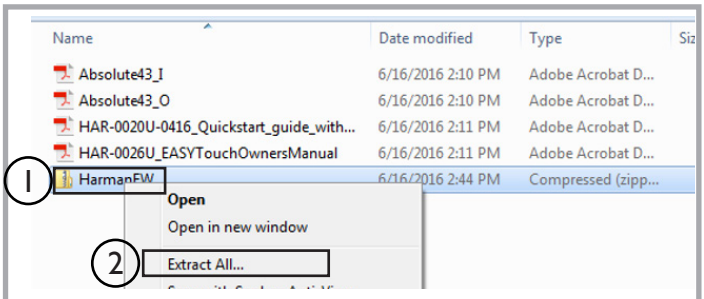
Step 5



In Google Chrome:
1. Click on "HarmanFW.zip" in the bottom left corner
2. Click on "Show in Folder".

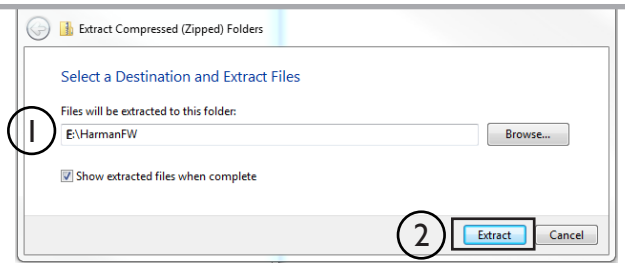
In Internet Explorer:
1. Click on "Open Folder" (not shown)

Step 6



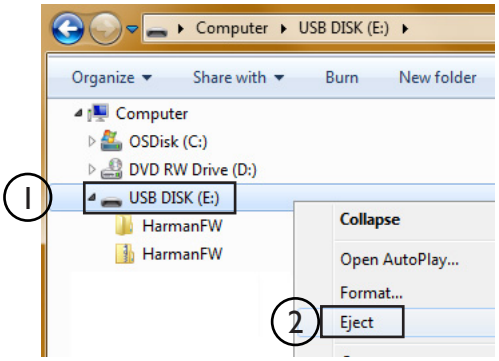
1. Right click on "HarmanFW" zip folder
2. Click on "Extract All..."

Step 7



1. Be sure the folder name is HarmanFW without any extra numbers, or letters after it as shown above.
2. Click on "Extract". When it is complete the extracted folder will appear.

Step 8:



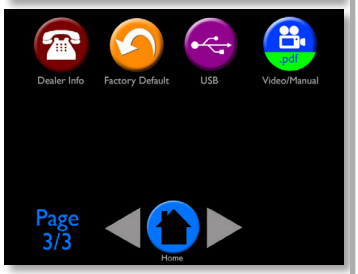
When Extract is complete:
1. Right click on the USB drive
2. Select Eject
3. After "Safe to Remove" message appears, remove USB from computer

Step 9:

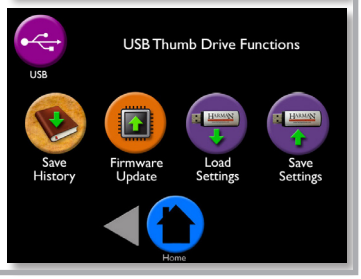
Place the USB in the progamming port on the side of the EASY Touch Control.



Go to menu page 3/3 and press the the USB icon.



On the USB screen, press the Firmware Update icon and select "Yes, You Are Sure" to load software update.



Step 10:

The EASY Touch Control will automatically upload the software update into the EASY Touch Control.

- The display will flash white for approximately one minute then yellow text will scroll on the screen for one minute.
- The Harman logo or Language Selection will appear when complete.
- Remove the USB drive from the EASY Touch Control.

Notes:

- You can verify the software update by going to Diagnostics page 5/6 which should coincide with the revision number (Example: 16.02.02)
- Software updates may include added features, icons, or corrections
- Your settings and schedule (if set) will not be overridden during the software update process
- You can use any USB drive, however your Harman pellet stove was shipped with a Harman USB drive. The USB must use FAT or FAT32 file system or the files will not be recognized by the Touch Control.
- Call your Harman dealer if you need assistance

Troubleshooting:

If the update fails, the touch display may go dark or have missing text/icons. This could happen if there is a faulty USB drive, power failure, or if the was USB drive was removed too soon.

To correct:

- On a new USB drive, download the software update from the Harman website.
- Unplug the stove from the power outlet.
- Insert the new USB drive.
- Plug the stove cord back into the power outlet. The software will update as explained in Step 10.